

10 YEAR PRODUCT GUARANTEE

All first quality tiles supplied by Tile Factory will be guaranteed against manufacturing defects and excessive visual wear for a period of 10 years. Tile Factory will replace or repair the effected product once it is proven and acknowledged to be faulty.

This guarantee begins from the date of purchase and does not cover colour matching or misuse and abuse of the product. All tiles must be fitted in accordance with AS3958.1-1991 Guide to the Installation of Ceramic Tiles. Tiles that meet Australian and industry standards will not be considered defective or faulty. Full terms and conditions available.



www.tilefactory.com.au

TILE FACTORY WHOLESALE PTY LTD

TEN YEAR PRODUCT GUARANTEE



ALL TILE FACTORY WHOLESALE AND WALL TILES ARE GUARANTEED AGAINST MANUFACTURING DEFECTS AND EXCESSIVE VISUAL WEAR FOR A PERIOD OF TEN (10) YEARS FROM THE DATE OF PURCHASE



This guarantee is subject to the following conditions:

- 1. This guarantee only applies in relation to first quality tiles supplied by TILE FACTORY WHOLESALE PTY LTD, part of The Tile Factory Group.*
- 2. Unless the substrate materials and fixatives have been used and/or fixed in accordance with the relevant manufacturers instructions and in accordance with Australian Standards AS3958. 1-1991 Guide to the Installation of Ceramic Tiles, liability will not be accepted for any failure of the system.*
- 3. Once the tiles have been laid, liability will not be accepted for colour matching or blending*
- 4. Tile Factory Wholesale floor tiles are guaranteed against excessive wear, provided the floor tiles are laid in areas specific to the manufacturers recommendations.*
- 5. The liability of TILE FACTORY WHOLESALE PTY LTD, under this guarantee, shall be limited, at its option, to either (i) replace or repair the goods; (ii) supply equivalent goods; (iii) pay the cost of replacing the goods, having the goods repaired or obtaining equivalent goods at TILE FACTORY WHOLESALE PTY LTD discretion. The rights given to purchasers under this guarantee is in addition to, and not in substitution for, any other rights given to consumers in relation to faulty or defective goods under the Trade Practices Act 1974.*



THE TILE FACTORY WHOLESALE PTY LTD
A.C.N. 010 862 352
A.B.N. 29 010 862 352